

Quarter 1 2012

3 ways to access your account

1. 30388 (SMS Short Code)

To get your RSA details simply send the following SMS

For RSA Balance: Type BAL RSAPIN example BAL PEN1003356XXXXX, Send to 30388

For Last Contribution: CONT RSAPIN example CONT PEN1003356XXXXX, Send to 30388

Forgot your PIN? No problem; Send My PIN to 30388

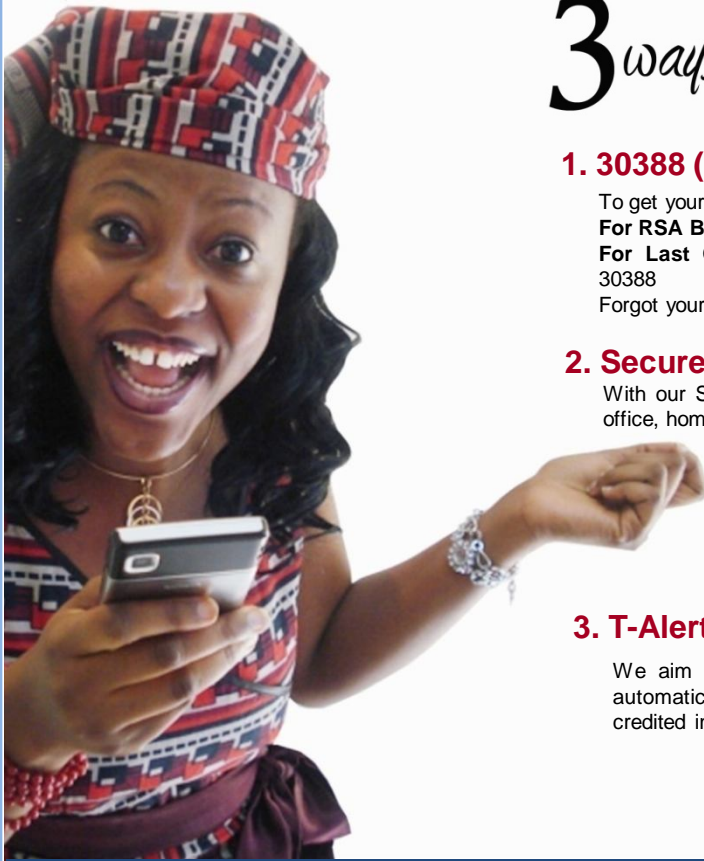
2. Secure Website (<http://www.stanbicibtcpension.com>)

With our Secure Website, you can access your account from the comfort of your office, home or on your phone from any other location in the world simply:

- Navigate to www.stanbicibtcpension.com click on the "Login to Account" button at the left corner of the screen to navigate to the Secure Website.
- Enter your PIN e.g "PEN2003XXXXXXXXX", Username and Passcode to Log in.

3. T-Alert

We aim to keep you in the know about your pensions at all times. You will automatically receive free transaction alerts via SMS and email on every contribution credited into your Retirement Savings Account / Voluntary Contribution Account



**RSA Information
available at any
Stanbic IBTC
Bank ATM**

The Stanbic IBTC RSA Fund

The Stanbic IBTC RSA Fund ("The Fund") which opened on 02 May 2006 at N1.0000 closed at **N1.8182** as at 31 March 2012. In line with investment guidelines issued by the National Pension Commission, the Fund's portfolio allocation was as follows on 31 March 2012: Government Securities (**73.41%**), Money Market (**9.67%**), Quoted Equities (**14.74%**), and Other Fixed Income (**2.18%**).

Did you know???

That the Next of Kin (NOK) registered on a Retirement Savings Account (RSA) will be our first point of call in the event of a client's demise or that said client is unreachable.

According to the Regulation on Administration of Retirement and Terminal Benefits which was issued by the National Pension Commission ("the Commission"), Clauses 3.1.5 and 3.1.6 conjunctively provide for the steps which a Pension Fund Administrator (PFA) must follow in processing death benefits and these steps include obtaining a Will or in the absence of this, Letters of Administration from the recognized Next of Kin which must then be verified by the PFA before the application can be forwarded to the Commission for approval.

It is therefore essential that you write a Will clearly outlining the beneficiaries of your Retirement and Terminal Benefits, also remember to update your NOK today by logging on to your account on www.stanbicibtcpensions.com or by visiting any of our locations nationwide.

Also coming soon...
**Track the status of your
benefit payment application
via SMS on our new
short code service**

