

Quarter 3 2012



At Stanbic IBTC Pension Managers we hear your language and we speak your language. You can now ask any of our agents pension related enquiries in your preferred language 24 hours 7 days a week.

At Anytime (day or night), Dial 01 2716000 and press the code to our language offerings below.

- Self Service - code is 1
- English - code 2
- Hausa - code 3
- Igbo - code 4
- Yoruba - code 5
- Pidgin - code 6

Need to update your details? Please visit any of our branches near you or send an email to pensionsolution@stanbicibt.com



Do you know you can now check your pension information on **Stanbic IBTC Bank ATMs nationwide?**

Check your Stanbic IBTC Pensions retirement savings account (RSA) balance or have your statement sent to your registered email address.

To do this, simply follow the steps below:

1. On the ATM screen, the message displays: **'Please insert your card or press 0 to perform cardless transaction'**
2. Press '0' to initiate a cardless transaction.
3. Select 'pensions'.
4. Select 'RSA balance' or 'RSA statement' as applicable, and then press 'proceed'.
5. Press the digits of your RSA PIN then press 'proceed' (**please note that 'PEN' is already displayed on this screen**).
6. On the next page, input your RSA pass code, then press 'proceed'.
7. Upon confirmation of your RSA credentials, the information will be displayed on the screen.



The Stanbic IBTC RSA Fund

The Stanbic IBTC RSA Fund ("The Fund") which opened on 02 May 2006 at N1.0000 closed at **N1.9753** as at 30 September 2012. In line with investment guidelines issued by the National Pension Commission, the Fund's portfolio allocation was as follows on 30 September 2012 : Government Securities (74.70%), Money Market (9.44%), Quoted Equities (14.15%), and Other Fixed Income (1.71%).

Important Information

For prompt notification of transactions that occurred in your RSA account, kindly visit any of our branches near you or send an email to pensionsolution@stanbicibt.com to update your contact number, email address and correspondence address.