

Q3 2015

## Information Update - Next of Kin

Did you know that the Next of Kin ("NOK") registered on a Retirement Savings Account ("RSA") by the account holder will be our first point of call if the client is unreachable or in the event of a client's demise?

It is therefore essential that you periodically check as well as update your NOK details as the need arises. This update can be carried-out in any of the following ways:

- ❖ Log on to your account online via our website [www.stanbicibtcpension.com](http://www.stanbicibtcpension.com) using your RSA PIN, username and passcode
- ❖ Send an email to [pensionsolution@stanbicibtc.com](mailto:pensionsolution@stanbicibtc.com)
- ❖ Visit any Stanbic IBTC Bank branch close to you between 8am and 4pm from Monday to Friday

For further enquiries, please do not hesitate to contact us via our 24hours 7 days a week multilingual Contact Center on 01-2716000.

## Retirement Savings Account (RSA) on any Stanbic IBTC ATM

Our clients can view their RSA balance, last three contributions as well as request for their statement of account from any Stanbic IBTC Bank ATM. The steps below should be followed to perform any of the above transactions;



- ❖ Press '0' to initiate a cardless transaction
- ❖ Select 'PENSIONS'
- ❖ Select 'RSA balance' or 'RSA statement' as applicable, then press **Proceed**
- ❖ Enter your 12 digit RSA Number then press **Proceed**. Please note that "PEN" is already displayed on the screen. (If you have forgotten your RSA PIN, simply text MYPIN to 30388 using your registered mobile number on our records. Please note that SMS cost N10)
- ❖ Enter your RSA passcode then press **Proceed**. (If you have forgotten your passcode, please enter any 6 digits number and then enter your mobile number for us to contact you for resolution)
- ❖ Upon confirmation of your RSA credentials, your balance and the last three contributions will be displayed on the screen or your statement sent to your registered email address on our records

To sign up for receipt of your Retirement Savings Account (RSA) statements via email only, simply send 'YES' to [pensionsolution@stanbicibtc.com](mailto:pensionsolution@stanbicibtc.com) or text Mail PENXXX [abc@gmail.com](mailto:abc@gmail.com) (i.e Mail space your RSA PIN PENxxx number space your email address) to 30388 and enjoy a world of convenience.

### The Stanbic IBTC RSA Fund

The Stanbic IBTC RSA Fund ("The Fund") which opened on 02 May 2006 at **N1.00** closed at **N2.6321** as at 30 June 2015. In line with investment guidelines issued by the National Pension Commission, the Fund's portfolio allocation was as follows on 30 June 2015: Government Securities (**75.13%**), Money Market (**8.35%**), Quoted Equities (**13.74%**) and Other Fixed Income (**2.78%**).

### Important Information

Stanbic IBTC Pension Managers Limited will NOT ask for gratification (e.g. money, recharge card etc.) before or after processing your benefits application. Kindly disregard ANY request for gratification neither should you offer money to any organization, agent or staff for the processing of your retirement benefit.